**POSITION**  Hospice Counsellor – Permanent Full-time

**START DATE** March 17, 2025

**LOCATION** Community based role within Mississauga

**HOURS** 37.5 per week (flexibility required to include evenings and occasional weekends)

**HIRING SALARY** $57,200 to $63,000, based on experience, with the potential for progression up to a maximum of $78,650.

**CLOSING DATE** Posting will remain open until position is filled

**ABOUT HOSPICE MISSISSAUGA**

Hospice Mississauga is a non-profit organization supporting individuals and families living with life-limiting illnesses regardless of age. We offer range of programs providing compassion, support and advocacy that lessens the distress of serious illness and loss on individuals, families and the community.

**WHAT WE OFFER**

* A professional, caring culture with motivated and innovative staff.
* Paid Professional Development
* Pension plan (HOOPP, optional).
* Flexible work schedule
* Summer hours
* Generous vacation and sick time (4 weeks of vacation, pro-rated).
* Monthly phone and data allowance.

**ABOUT THIS OPPORTUNITY**

Hospice counsellors are the first point of support when someone is referred to hospice. In this role, you will provide supportive counselling to individuals with a life-limiting illness and an anticipated prognosis of less than 12 months, and you will support their families. You will initiate difficult emotional conversations associated with end of life and grief.

**KEY RESPONSIBILITIES**

* Providing psychosocial support, education and information to individuals with a palliative or life-limiting illness and their family/caregivers in their homes
* Completing the intake process, which includes taking all necessary steps to prepare for a home visit completing assessments and developing and maintaining a comprehensive care plan
* Participating in interdisciplinary planning and evaluation of care, care conferences and rounds; reports observations, problems, and changes in client’s condition.
* Providing input from a social work/counselling perspective on various care issues to ensure proper and effective support is in place.
* Providing care coordination services through regular follow-up with clients and their families to identify and address changing needs
* Connecting clients to external services and partners to address/meet the plan of care
* Consulting, debriefing and supporting program volunteers
* Maintaining ongoing consultation and collaboration with community partners to ensure continuity and quality care
* Acting as liaison with community resources; referring and transitioning individuals and families to community resources for ongoing support
* Maintaining timely documentation of all visits and interactions in the database
* Participating in the development of internal/external policy, procedure and quality improvement initiatives
* Sharing resources, skills, knowledge and experiences with others to promote learning
* Participating in all Hospice Mississauga functions
* Other duties as assigned

**QUALIFICATIONS AND EXPERIENCE**

* A minimum of a Bachelor’s degree in Social Work, Master’s degree preferred
* A member in good standing with the OCSWSSW (Ontario College of Social Workers and Social Service Workers) or the College of Registered Psychotherapists of Ontario (CRPO)
* At least 2 years of counselling and assessment experience in palliative care or an equivalent combination of education, training and experience.
* Comfortable and able to initiate conversation around the end-of-life issues and work with individuals who are actively dying
* Sound knowledge of and experience working with community resources
* Compassionate, patient, and sensitive with strong listening skills
* Experience working with computers, databases and Microsoft Office programs (i.e., Outlook, PowerPoint)
* Ability to organize and prioritize
* Excellent oral and written communication skills
* Ability to work independently and within a team
* Committed to protecting client’s privacy and confidentiality
* A valid driver’s license and access to a car are required
* Fluency in more than one language would be an asset

Hospice Mississauga is an equal opportunity employer, and we are committed to building an inclusive, diverse, accessible and respectful workplace that is representative of the communities that we serve.

Please submit your resume to Anna Lewyckyj, Manager of Community Programs at [**alewyckyj@hospicemississauga.ca**](mailto:alewyckyj@hospicemississauga.ca) with the subject line **Hospice Counsellor**. Only those applicants selected for an interview will be contacted.